

HOTEL INFORMATION



Arrival/Departure

Check in: from 2:00 pm

Check out: by 10:00 am

On the day of your departure, please vacate your room and parking space by 10:00 am at the latest. If you plan to arrive later than 6:00 pm, please notify us by telephone or in writing.

Parking

Free parking is available approx. 150m from the hotel. Free parking is also available in a public parking garage, subject to availability. (One parking space per room)

No smoking

Please do not smoke in your room or in common areas of the hotel. Our future guests will appreciate your consideration. You are welcome to smoke on the balcony.

Pets

Unfortunately we do not accept pets at the hotel. Thank you for your understanding.

Hotel Reservations/Payment

To confirm your reservation, we will require a deposit of 40% of the total charge. Please state your first and last name when making a down payment. (free of charge for the recipient within 14 days after booking).

Payment methods

Your room account must be paid in cash.

Banking details

Raiffeisenbank Arlberg Silvretta

Jehle Helmut

IBAN: AT20 3624 8000 0003 2318

BIC: RZTIAT22248

No charges apply to the payee

Your room account must be paid in cash – you can also pay the rest of your room fee by bank transfer one week before your arrival.

Discount for children

Discount for children sharing a room with parents:

0-2 yrs €20/day

3-10 yrs 50%

11-15 yrs 40 %

from 16 yrs 25%

No local taxes apply to children up to 15 years of age.

Short stays

A surcharge may apply for short stays.

Cancellations

Notice of cancellation must be supplied in writing via email.

- 3 months until 1 month before arrival: 40% of the total booking amount
- 1 month to 2 weeks before arrival: 70% of the total booking amount
- from 2 weeks before arrival: 90% of the total booking amount

Covid infections before or during the stay are not part of a free cancellation or postponement and the regular cancellation policy applies. We recommend that you take out travel cancellation insurance:

<http://start.europaeische.at/hsp?AGN=10023102>

The above cancellation policies apply to direct bookings via the hotel, our website or www.ischgl.com. For all other online booking channels, the respective cancellation conditions specified at the time of booking apply.

No discount is granted for included services that are not used, such as breakfast that is not consumed. No refunds are given for bookings of packages.

Apart from the above-mentioned guidelines, the General Terms and Conditions for the Hotel Industry (AGBH) apply.

Travel cancellation insurance

We recommend that you take out travel cancellation insurance before making a reservation. All necessary details can be found at the following link www.europaeische.at

In addition, you will also find a link on our homepage and the written reservation confirmation.

Misprints, changes and errors excepted. Place of jurisdiction Landeck/Tyrol.