Welcome

Coming home and feeling comfortable...

Dear guest

We are delighted to welcome you at our hotel Urezza****.

The Hotel Urezza is a 4 star breakfast hotel in Ischgl and inspires with luxury and exclusiveness in one of the best locations in town, following our motto "preserving the tradition and moving forward with the best service"

Our information brochure is supposed to make you familiar with all services and amenities the hotel provides. If you need any further help or assistance during your stay, please contact our reception team.

Covid-19:

- Due to the coronavirus we ask you to disinfect your hands regularly. Disinfection dispensers are provided for you at the entrances of our hotel.
- Please keep the minimum distance of one metre to strangers during your entire stay.
- If you have any questions about current regulations in Austria, please contact our reception.

Breakfast

The breakfast will be served in our breakfast room from **7:30 a.m.** to **10.00 a.m.** We offer a breakfast buffet with a variety of fresh products from the region and ensure the best quality of food.

Covid-19:

- Due to Covid-19 we ask you to keep the minimum distance of one metre to other people.
- Disinfect your hands before and after each walk to the buffet and use the disposable gloves.
- Please wear a mask in our breakfast room.
- We also rely on the individual responsibility of each guest.

Wellness

„You should offer your body something good that the soul enjoys living in it"
- Winston Churchill -

Opening hours: 04:00 pm till 07:00 pm
(we open earlier on demand)

Bathrobes are available at the reception.

Additional towels are placed at the Wellness & Spa area.

Solarium   15 min = 1 Coin.....................€ 5,50

Telephone

In order to make an *external telephone call,* please dial "0" and the desired number.

International codes

Germany	0049	Spain	0034
Switzerland	0041	Italy	0039 + 0
the Netherlands	0031	Sweden	0046
Belgium	0032	Denmark	0045
France	0033	USA	001
Luxembourg	00352	Russia	007
Liechtenstein	00423	Poland	0048
Great Britain	0044	Ukraine	00380

In order to make an *in-house call,* please dial the desired room number. Your room number will be your private number.

Important numbers

Reception	40
Alpentaxi	5757
Dr. Walser	05444/5200
Hospitel Zams	05442/600

Emergency calls:

Ambulance	144
Police	133
Fire Brigade	122

*The charging of the telephone calls will be done automatically.

Wake up call: Dial "60" and the wake-up time you want - for example 06:30 (0630) or 19:40 (1940). Please note that the time must always be entered in four digits.

Programming the safe

1. Press the button inside of the safe (on the right side) while the door is open
2. Type your personal code (at least 3 or 4 digits)
3. Press „Enter"
4. Type your personal code (at least 3 or 4 digits) again
   And press ENTER – than you can close the door.
5. Type your personal code and press ENTER to open the door

In order to change the code, start with "1".

Please leave the safe open when you leave, thank you!

Opening the safe by using the usercode
1. Enter the programmed Usercode (min, 3 digits, max. 6 digits).
2. Confirm the code by pushing the "#" button.
3. On the display "OPEN" will appear.
4. The door will open.

Closing the safe – prorgramm usercode
1. Whilst the door is open, enter he desired code (min 3. max 6 digits)
2. Confirm the code by pushing the "#" button.
3. "CLOSED" will appear on the display.
4. Your code will be on the display for 5 seconds.
5. You can close the door by using the programmed code.

Arrival & Departure

Check-In from 2:00 p.m.

Check-Out until 10:00 a.m.

WIFI

Password: urezza12

Television

For the comfort of other hotel guests, please set your TV- and/or Radio equipment to moderate volume.

Newspapers

You will find all local newspapers as well as international journals at the reception.

Payment

It is possible to pay your bill the night before you leave, till 21.30 o'clock at the reception.

*Thank you for your visit and we are looking forward
to welcoming you to our Hotel Urezza again!*